

Message for U.S. Citizens – U.S. Consul Visit to Provide Routine Consular
Services in Cochabamba on April 19, 20 and 21, 2017

U.S. Embassy La Paz, Bolivia

March 31, 2017

This message is to advise the public needing services in Cochabamba that U.S. Embassy personnel will provide routine consular services to U.S. citizens, federal beneficiaries, and customers requiring notarial services in Cochabamba on April 19, 20 and 21, 2017, at the **Auditorium in the Centro Boliviano Americano (CBA)** located in Calle 25 de Mayo N° 0365, Cochabamba.

Individuals who require consular services in Cochabamba will need to schedule an appointment by sending an email to ConsularLaPazACS@state.gov with the type of appointment needed, names of all people attending and a preferred time for the appointment and contact telephone numbers. The Consular Section will send a confirmation email.

The schedule in which services will be provided will be the following:

Wednesday, April 19 and Thursday, April 20

Morning: 9:00 am to 12:00 pm

Afternoon: 1:00 pm to 4:30 pm

Friday, April 21

Morning: 9:00 am to 1:00 pm

The routine consular services that will be provided include:

- Applications for Passports
- Applications for Consular Reports of Birth Abroad
- Requests for Consular Reports of Death Abroad
- Notarial Services
- Federal Benefits Services

For all questions and services related to visas, please visit <http://bolivia.usvisa-info.com>.

Please check the U.S. Citizens Services web page at <http://bolivia.usembassy.gov/service.html> for the forms and documents required for the various services.

You can stay in touch and receive Embassy updates by regularly checking the Embassy website, found [here](#). Up-to-date information on security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada or, for callers outside the United States and Canada, by calling the regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

We strongly recommend that U.S. citizens traveling to or residing in Bolivia enroll in the Department of State's Smart Traveler Enrollment Program ([STEP](#)) at www.Travel.State.Gov. STEP enrollment gives you the latest security updates and makes it easier for the U.S. embassy to contact you in an emergency. If you don't have Internet access, you can enroll directly with the U.S. embassy.

Regularly monitor the State [Department's website](#), where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the [Country Specific Information for Bolivia](#). For additional information, refer to "A Safe Trip Abroad" on the State Department's website.

Contact the U.S. embassy or consulate for up-to-date information on travel restrictions.

You can contact the American Citizen Services Unit at the U.S. Embassy in La Paz, Bolivia, via e-mail at ConsularLaPazACS@state.gov or by telephone at +591-2-216-8246 during regular business hours (Monday to Thursday, 2:30 p.m. to 4 p.m.) or +591-2-216-8500 [after hours](#) and on weekends.

The U.S. Embassy is located at 2780 Arce Avenue in La Paz, Bolivia, and is open to the public by appointment on Monday through Thursday from 08:00 to 12:30, and Thursdays from 14:00 to 16:00. You can schedule a non-emergency appointment by visiting our [website](#).

The Embassy operates one Consular Agency in the city of Santa Cruz, Bolivia. The Santa Cruz Consular Agency is located on Radial Castilla S/N, Entre 3er Anillo Interno y Externo, across from the soccer field of the Santo Tomás school. You can contact the Santa Cruz Consular Agency by telephone at 591-3-351-3477, during regular business hours (Monday to Thursday, 11:00 to 1:00 p.m., and Friday, 10:00 a.m. to 12:00 p.m.

If you wish to visit the Consular Agency for a non-emergency matter, please schedule an appointment through our [website](#).